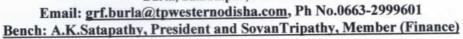
## Grievance Redressal Forum TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College, Burla, Sambalpur, Pin- 768017





Ref: GRF/Burla/Div/DED/ (Final Order)/ 908 CU

Date: 29/05/2025

Present:

Sri A.K. Satapathy, President

Sri Sovan Tripathy, Member(Finance)

1	Case No.	BRL/211/2025								
		Name & Address			Cons	umer No	Contact No.			
2	Complainant/s	Rambha Pradhan At-Nilagandia, Po-Tuhilamal, Dist-Deogarh SDO (Elect), TPWODL,Deogarh				258-1635	9777424219			
3	Respondent/s					Division D.E.D, TPWODL Deogarh		,		
4 Date of Application 16.05.2025										
	In the matter of-	1. Agreement/Termination X 2.			2. Billing I	Billing Disputes   √				
		3. Classification/Rec of Consumers	lassification	X		Connected Load				
		5. Disconnection / X 6. Reconnection of Supply			apparat	Installation of Equipment & apparatus of Consumer				
5										
3		> 11011 COMMODITION			-	Quality of Supply & GSOP				
		11. Security Deposit / Interest X 12				Shifting of Service Connection & equipments				
		13. Transfer of Consumer X 14. Ownership				.Voltage Fluctuations				
		15. Others (Specify) -X								
6	Section(s) of Electricity Act	Act, 2003 involved								
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √								
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004								
		3. OERC Conduct of Business) Regulations,2004								
		4. Odisha Grid Code (OGC) Regulation,2006								
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004								
		6. Others								
8	Date(s) of Hearing	16.05.2025								
9	Date of Order	29/05/2025								
10	Order in favour of	Complainant Respondent Others √								
11	Details of Compensation awarded, if any.									

of Camp: ESO Office, Reamal, TPWODL, Deogarh

For the Complainant- Rambha Pradhan
Represented by Mikun Pradhan
For the Respondent - SDO(Elect.), TPWODL, Deogarh



GRF Case No- BRL/211/2025

(1) Rambha Pradhan At-Nilagandia, Po-Tuhilamal, Dist-Deogarh Consumer No.- 4141-1258-1635 COMPLAINANT

VRS

(1) SDO (Elect.), TPWODL, Deogarh

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

(Sovan Tripathy)

Member (Finance)

Member

Grievance Redressal Forum

TPWODL, Burla - 768017

(A.K.Satpathy)

President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to: - (1) Rambha Pradhan, At-Nilagandia, Po-Tuhilamal, Dist-Deogarh.

(2) Sub-Divisional Officer (Elect.) Deogarh, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), DED, TPWODL, Deogarh.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed at TPWODL Website →tpwesternodisha.com→ Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/211/2025)

GRIEVANCE REDRESSAL FORUM, Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.

E-mail:	grf.burla@tpwesternodisha.com
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		GRIEVANCE REDRESSAL FORUM		
Complaint No	13	-(211/25)	No	

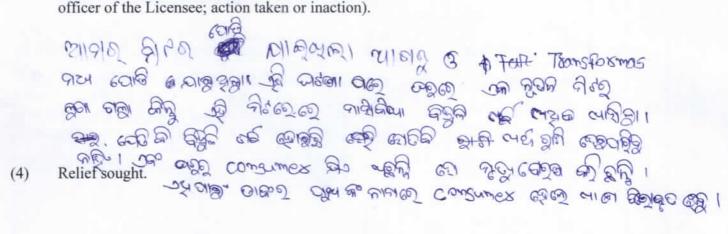
(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Name-Rambha Preachan
Po-Tuhilumal
Via-Reamal
Dist-Deogarh

(2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

SBO. TWOOL, DeogaTh

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).



- (5) Any interim relief sought, pending final decision.
- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.
- (7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).
- (8) ComplaintNo. allotted by the office of ESO/SDO/EE, if any.

Place: - Nilagandia Date: - 16/05/2025

\* Please add additional sheets if necessary

Mikun Pradhan
Signature of the Applicant

Grand son of Rambha Bradhow